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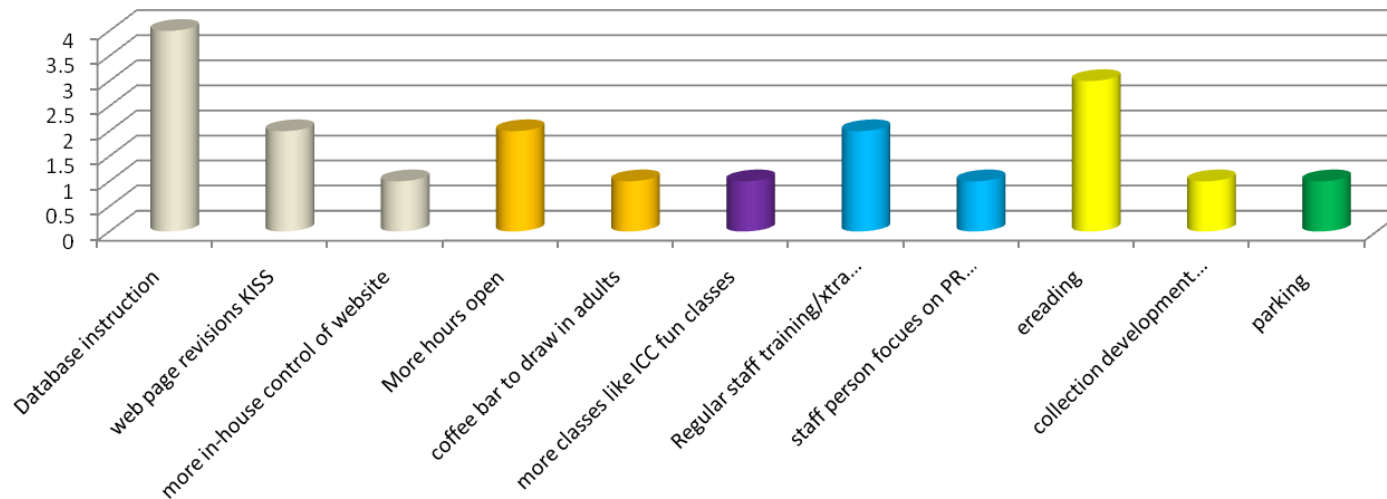


Hours:  
 Mon & Wed 9am-8pm  
 Tues, Thurs, & Fri 9am-5pm  
 Sat 9am-1pm, closed Sun

### Focus Group Analysis - Year 1 Responses

Response	Vote	Category	Question
Database instruction	4	technology	Enhance
web page revisions KISS	2	technology	Enhance
more in-house control of website	1	technology	New Ideas
More hours open	2	service	Enhance
coffee bar to draw in adults	1	service	New Ideas
more classes like ICC fun classes	1	program	Enhance
Regular staff training/xtra training & go to person	2	personnel	New Ideas
staff person focuses on PR possibly joint person w/school	1	personnel	New Ideas
ereading	3	collection dev	Enhance
collection development print/non-print/bilingual	1	collection dev	Enhance
parking	1	building	Enhance

### Year One Responses



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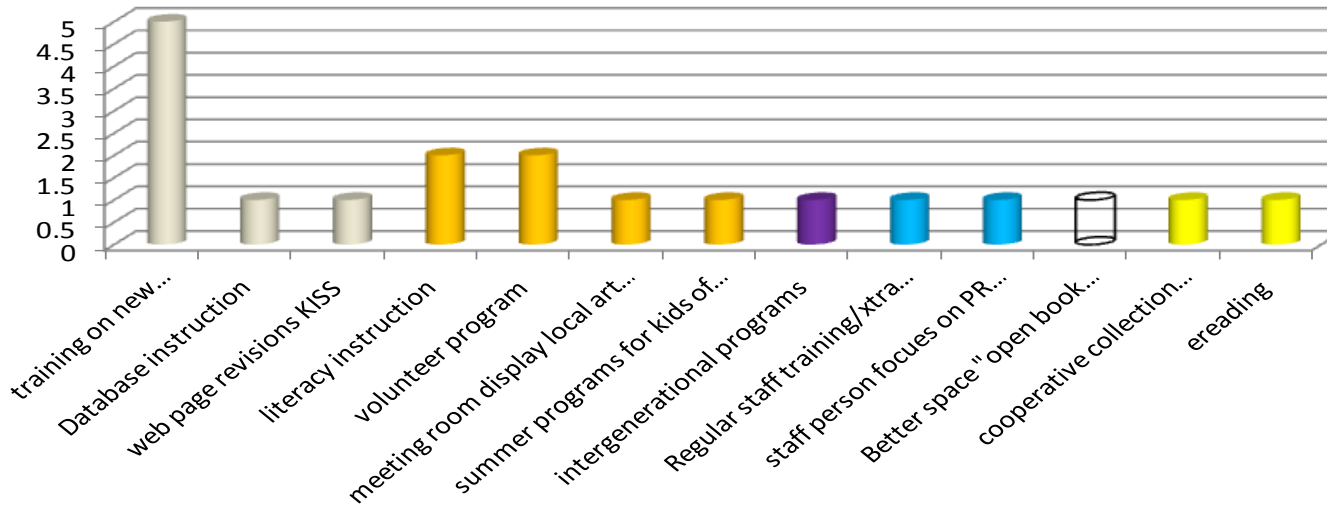


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### Focus Group Analysis - Year 2 Responses

Response	Votes	Category	Question
training on new technology/cutting edge on what happening in world/determining a happy medium	5	technology	New Ideas
Database instruction	1	technology	Enhance
web page revisions KISS	1	technology	Enhance
literacy instruction	2	service	New Ideas
volunteer program	2	service	New Ideas
meeting room display local art revolving displays	1	service	New Ideas
summer programs for kids of all ages	1	service	New Ideas
intergenerational programs	1	programs	New Ideas
Regular staff training/xtra training & go to person	1	personnel	New Ideas
staff person focuses on PR possibly joint person w/school	1	personnel	New Ideas
Better space "open book displays-cover vs spine out	1	marketing	Enhance
cooperative collection development	1	collection dev	Enhance
ereading	1	collection dev	Enhance

### Year Two Responses



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### Focus Group Analysis - Year 3 Responses

Response	Vote	Category	Question
expansion	10	building	New Ideas
use the garden space/shade venue/gathering spot	3	building	Enhance
collection development print/non-print/bilingual	1	collection dev	Enhance
ereading	1	collection dev	Enhance
staff person focuses on PR possibly joint person w/school	1	personnel	New Ideas
movie marathon	1	program	New Ideas
fax machine/copier	1	service	New Ideas
training on new technology/cutting edge on what happening in world/ determining a happy medium	1	technology	New Ideas

